



**ENTRUST**

**EVIDOS SIGNING &  
IDENTIFICATION SOLUTIONS**

**PRIVACY STATEMENT**

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# Evidos Signing & Identification Solutions

Last Updated: January 19, 2023

## Evidos Signing & Identification Solutions

This product privacy notice describes how Evidos Signing Solutions collect and process personal data pursuant to applicable data privacy laws.

### Description

Evidos Signing & Identification Solutions is comprised of the following digital authentication solutions:

**Standard** - This identification method allows you to identify a signer/person via their e-mail address and name.

**SMS** - This identification method allows you to identify a signer/person via their telephone number. A unique code is sent to the receiving party.

**IDEAL**- This identification method allows you to identify a signer/person via their bank account number. The person will be redirected to their online bank account to make a payment of EUR 0,01. This service is only available in the Netherlands.

**DigiD** -This identification method allows you to identify a signer/person via the national Dutch ID-solution and is used for identification where the social security number is checked. This service is only available in the Netherlands for government organisations.

**iDIN** - This service allows an individual to confirm their identity without using hard copies or scans of identity documentation. iDIN can be used for secure login, electronic identification, electronic signature, and age verification.

**Itsme**- itsme is an application that allows anyone with a Belgian e-ID to easily identify themselves online for all electronic transactions, such as making online purchases, logging in, providing electronic signatures, or confirming their age online.

**Passport/Selfie**- The OCR method allows a web verification that scans and reads the MRZ-code from your passport, ID or residence permit. With the help of your camera, you can quickly and easily verify documents. Get reliable results and rest assured that your documents are secure with our OCR method. With this method, people who need to be identified are directed to a link, which has them use their mobile phone to take photos of the identity document and their own face.

**NFC**- ID Proof allows you to immediately verify new clients or employees based on locally available electronic identities, NFC chip reader or via a Passport/National ID card selfie check. For each

transaction, you will receive an identification file with independent evidence, ensuring that you satisfy the requirements of your supervisory authorities.

## Personal Data Collection and Processing

Entrust shall, depending on the services obtained by the Customer and the way in which the Customer is using the services, process the categories of personal data as mentioned below, on behalf of the Customer, which relates the categories of data subjects as mentioned below. Certain categories of personal data, as mentioned below, are optional and will only be processed at the discretion of the Customer.

The categories of data subjects to whom the personal data relates are:

- The signers of the documents that are processed via the services of Entrust, and
- The senders of the documents that are processed via the services.

Personal Data Type	Purpose for Processing	Standard	SMS	iDEAL	DigiD	iDIN	itsme	Passport/ Selfie	NFC
First and last name	<b>Signing solution:</b> Identify signatory <b>Identification Solution:</b> Identify individual	X	X	X	X	X	X	X	
Address	<b>Identification Solution:</b> identity verification of signatory					X	X		
Place of residence	identity verification of signatory			X		X			
Postal code	identity verification of signatory					X			
Phone number (mobile)	Identity verification of signatory		X						
Email address	To send signing/ identification request	X	X	X	X	X	X	X	X
Signature	Evidence of consent	X	X	X	X	X	X	X	X
IP address	Identity verification of signatory	X	X	X	X	X	X	X	X
Signer ID	Identity verification of signatory	X	X	X	X	X	X	X	X
Bank account number	Identity verification of signatory			X					

Bank account holder name	Identity verification of signatory			X					
Date of Birth	Identity verification					X	X	X	
Citizen Service Number	Identity verification				X				
Passport/identity card number	Identity verification						X	X	
RFID data	Identity verification								X
Machine readable zone identity document	Identity verification							X	
Face scan/photo	Identity verification							X	
PDF documents*	Signature process and execution	X	X	X	X	X	X	X	X

\*An asterisk indicates that the category of personal data is optional. In certain situations, the Customer can also choose to only use online authentication; without this, authentication is linked to a digital signature.

## Retention Periods

We follow all applicable laws governing the retention of personal data. We retain personal data for as long as we need to fulfil our business purposes, as set forth in this privacy notice. Factors that influence the length of time that we retain your data include: the information needed to provide products, services, and experience to the customer; the data needed to manage customer accounts; and finally, the data needed to meet regulatory, audit, and certification requirements.

The Evidos Signing Solution has standard retention periods for those using the solution (via the portal) which can be accessed [here](#). The link also provides guidance on how to modify the standard retention periods.

The Evidos Identification Solution deletes personal data immediately after use for the purpose of providing the service.

## Use of Sub-Processors

For the current list of sub-processors, visit <https://www.entrust.com/legal-compliance/data-privacy/sub-processors>.

## International Data Transfers

At this time, data is not being transferred to any countries outside of the European Economic Area (EEA). In the future, any cross-border transfers of personal data will be made in accordance with

relevant data privacy law requirements (e.g., the Standard Contractual Clauses for EU personal data transferred out of the EU).

## Data Protection Measures

For more information on how Entrust processes personal data collected by this product, please refer to Schedule 1 of our standard customer data processing addendum (DPA) found [here](#).

## Legal Basis for Processing Personal Data

The legal basis for the processing personal data by Evidos Signing & Identification Solutions is performance of a contract.

## Data Privacy Rights

The Customer is the data controller for all personal data collected by [Product]. Entrust Corporation, as the data processor, will assist the Customer, to the extent reasonable and practicable, in responding to verified data subject access requests the Customer receives with respect to [Product].

## Amendments to this Privacy Statement

We reserve the right to amend this Product Privacy Statement from time to time as our business, laws, regulations and industry standards evolve. Any changes are effective immediately following the posting of such changes to <https://www.entrust.com/legal-compliance/product-privacy>. We encourage you to review this statement from time to time to stay informed.

## Contact Information

For questions about this product privacy notice, please contact [privacy@entrust.com](mailto:privacy@entrust.com). For Entrust Corporation's general privacy notice, please click [here](#).