



ENTRUST

INSTANT ID AS A SERVICE

PRIVACY STATEMENT

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Instant ID as a Service

Last updated: January 12, 2024

Instant ID as a Service (IIDaaS)

This product privacy notice describes how Instant ID as a Service (IIDaaS) collects and processes personal data pursuant to applicable data privacy laws.

Description

IIDaaS is a software that offers a simple, secure, adaptable and efficient way to issue physical and digital IDs using a single, easy-to-use platform. IIDaaS leverages sophisticated Entrust cloud services to help organizations securely issue the physical or digital IDs of citizens, students and employees across the globe.

Personal Data Collection and Processing

The types of personal data collected by IIDaaS are dependent on what kind of physical ID (card) and/or digital ID the enterprise customer is issuing. Entrust does not have access to customer data. Each enterprise customer is set up as a unique tenant and the enterprise customer mandates who has access to the personal data.

Personal Data Type	Purpose for Processing
Email Address	Credential issuance - Required to setup IIDaaS account
Geo-location Data	Required to setup IIDaaS account
IP Address	Required to setup IIDaaS account
Mailing Address	Required to setup IIDaaS account
Name	Credential issuance - Required to setup IIDaaS account
Password	Required to setup IIDaaS account
Phone Number	Required to setup IIDaaS account
Username	Required to setup IIDaaS account

Retention Period

Entrust does not retain personal data. Any retention periods applicable to personal data are set and controlled by the enterprise customer.

Use of Sub-Processors

For the current list of sub-processors, visit <https://www.entrust.com/legal-compliance/privacy/sub-processors>.

International Data Transfers

Personal data for IIDaaS is hosted by Amazon Web Services (AWS). Customers can select to have their data housed in one of three AWS server locations (Ireland, Germany, and the United States). If a customer is located in a different country than the one they have selected for hosting, there may be cross-border transfers of personal data.

Customers can elect to issue digital credentials, which are issued to mobile devices (iOS and Android) using their relevant wallet functionality (Apple Wallet and Google Pay). If a Customer elects to do issue digital credentials, end-users will be required to agree to the applicable third party terms and conditions. Entrust will not provide any customer data or personal data to third party service providers without requisite consents (if any) and requisite disclosures (if any) to end-users.

Any cross-border transfers of personal data are made in accordance with relevant data privacy law requirements (e.g., the Standard Contractual Clauses for EU personal data transferred out of the EU).

Data Protection Measures

For more information on how Entrust processes personal data collected by this product, please refer to Schedule 1 of our standard customer data processing agreement (DPA) found [here](#).

Legal Basis for Processing Personal Data

The legal basis for the processing personal data by IIDaaS is performance of a contract.

Artificial Intelligence (AI) and Automated Decision-Making (ADM)

IIDaaS does not make use of artificial intelligence or automated decision-making.

Data Privacy Rights

The Customer is the data controller for all personal data collected by IIDaaS. Entrust Corporation, as the data processor, will assist the Customer, to the extent reasonable and practicable, in responding to verified data subject access requests the Customer receives with respect to IIDaaS.

Amendments to this Privacy Statement

We reserve the right to amend this Product Privacy Statement from time to time as our business, laws, regulations and industry standards evolve. Any changes are effective immediately following the posting of such changes to <https://www.entrust.com/legal-compliance/data-privacy/product-privacy-notice>. We encourage you to review this statement from time to time to stay informed.

Contact Information

For questions about this product privacy notice, please contact privacy@entrust.com. For Entrust Corporation's general privacy notice, please click [here](#).